

Pharmacy Services

(800) 522-0114, option 4

October 26, 2018

Provider Rate Increase – Dispensing Fee Increase

On September 13, 2018 the OHCA Board voted to increase the provider rates across the board by 3%. OHCA used program and administrative savings and increased drug rebate collections to boost the pharmacy dispensing fee by 3%. **Effective October 1, 2018, the dispensing fee increased from \$10.55 to \$10.87 for pharmacy claims.**

However, this rate increase was not applied to the pharmacy claims system until October 10, 2018. Because of this, OHCA instructed DXC (pharmacy claims processor) to process a mass adjustment of pharmacy claims to pay the difference between the original fee and corrected fee amount that were processed in those 10 days. The adjustments will appear under an ICN that starts with 52.

Due to the volume of adjustments involved, you will see these over the next several weeks while we continue to process them through our system. If you need to reverse a claim that has been adjusted you will need to use the ICN that starts with 52. Please be patient with us as we get these reprocessed claims to pay correctly.

If you need assistance reversing a claim for any reason, please call the SoonerCare Pharmacy Help Desk at (800) 522-0114, option 4.

Thank you for your continued service to Oklahoma's SoonerCare members.