SOONERCARE ELIGIBILITY

Eligibility Determinations

Application for benefits can be made online through mySoonerCare.org or via application submitted to the Centers for Medicare & Medicaid Services (CMS).
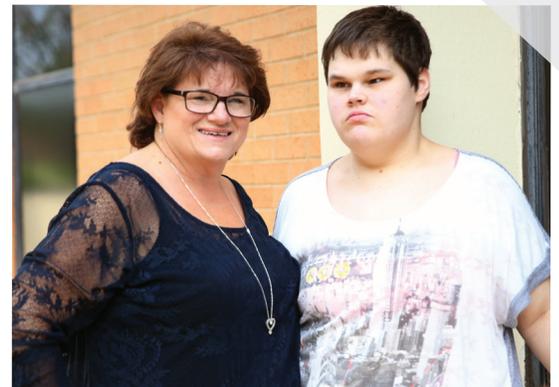
Eligibility and enrollment are determined in real time and communicated to the applicant on the results screen and through Case Status letters. Our extensive electronic eligibility checks (detailed on the opposite page) help to ensure the integrity of the enrollment process and deter Medicaid fraud and abuse. The online enrollment process is the same for applications submitted from home or a partner agency, such as the Oklahoma Department of Human Services (DHS).

For applicants approved for benefits, the information includes all programs for which they are eligible, the effective date, their member ID numbers, as well as any additional documentation they must supply and its due date. If a member selects a primary care provider (PCP), the doctor's name and phone number are listed.

For each applicant not approved for benefits, an explanation of why he or she was not approved displays. The applicant can request the letter delivery via email or the United States Postal Service.

FIVE YEAR PLAN

1. Integrate DHS Medicaid populations within online enrollment.

2. Integrate application with the proposed single sign-on portal for the Health and Human Services' Health-e Oklahoma/DISCUSS initiative.

3. Work to improve data exchange services with state and federal entities.

Oklahoma HealthCare Authority

SOONERCARE ELIGIBILITY

Ensuring Member Accuracy

Before an applicant qualifies for SoonerCare, the following electronic checks are made with state and federal entities:

Social Security Administration (SSA):
Provides near real-time verification of Social Security number (SSN) and citizenship. SSA conducts a nightly files check for unearned income that may factor into the applicant's eligibility.

Oklahoma Employment Security Commission (OESC):
Checks earned income quarterly. OESC also provides weekly unemployment data.

Department of Homeland Security:
Determines immigration status if applicants are not U.S. citizens.

Federally Facilitated Marketplace (FFM):
Provides real-time, bidirectional data exchange between OHCA and CMS for all applicants. Supplies case-level information so applicants can be determined eligible for either Medicaid or FFM benefits.

Public Assistance Recipient Information Systems (PARIS) OK:
Verifies residency quarterly and as needed when working with other states.

Third Party Liability (TPL):
Verifies for third party liability (TPL) - other insurance coverage - through a data exchange with a contracted vendor.

Oklahoma Tax Commission (OTC):
OHCA's Member Audit Division may request tax information for detailed eligibility reviews.

BECAUSE WE CARE

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