Pharmacy Update

Pharmacy Help Desk Phone Numbers (405)522-6205 option 4 or (800)522-0114 option 4
Service Hours: Monday – Friday (8:30a – 7:00p); Saturday (9:00a – 5:00p); Sunday (11:00a – 5:00p)
Email: pharmacy@okhca.org  OHCA Website: www.okhca.org
PA Criteria/Step Therapy Tiers:  www.okhca.org/providers/rx/pa  PA forms:  www.okhca.org/rx-forms

July 19, 2013

Cumulative Early Refill

Effective July 30, 2013, a cumulative early refill edit (sometimes known as a “stockpile” edit) will be activated for SoonerCare pharmacy claims. The purpose of cumulative early refill is to prevent SoonerCare members from stockpiling large quantities of medication in excess of what is actually needed based on the prescriber’s directions. Initially, the edit will apply only to claims for ADHD/Stimulant medications and for buprenorphine/naloxone (Suboxone and generics). The same logic may be applied to other medications in the future. This restriction will not apply to members who reside in long term care facilities.

The denial message received by pharmacies will be NCPDP error code 79 “Refill Too Soon”, and the additional information field will display “Cumulative Early Refill” in order to allow pharmacies to distinguish this denial message from regular early refills, which also display NCPDP error code 79.

This edit will be triggered when the member has received early fills for the medication in the past 240 days, and the combined extra days’ supply of the early fills is equal to 110% or more of the days’ supply on the current claim being submitted.

Example:

Fill #1: 30 day supply
Fill #2: 30 day supply (6 days early; member should now have extra 6 day supply)
Fill #3: 30 day supply (6 days early; member should now have extra 12 day supply)
Fill #4: 30 day supply (6 days early; member should now have extra 18 day supply)
Fill #5: 30 day supply (6 days early; member should now have extra 24 day supply)
Fill #6: 30 day supply (6 days early; member should now have extra 30 day supply)
Fill #7: 30 day supply (6 days early; member should now have extra 36 day supply)
Fill #8: 30 day supply (6 days early; DENIED. Member already has extra 36 day supply, which is greater than 110% of days supply on the current claim)

This edit may help pharmacists identify inappropriate utilization of medications and provide an opportunity to counsel members on appropriate use. Overrides may be approved in certain circumstances with the prescriber’s approval.

Automated Refills

As a reminder, automated refills of prescriptions for SoonerCare members should not be generated unless the member has specifically requested such service. Documentation of the member’s request for automated refills must be available for review by OHCA auditors. (OAC 317:30-5-77.1(b))

We appreciate the services you provide to Oklahomans insured by SoonerCare.