Pharmacy Update

Pharmacy Help Desk Phone Numbers (405)522-6205 option 4 or (800)522-0114 option 4
Service Hours: Monday – Friday (8:30a – 7:00p); Saturday (9:00a – 5:00p); Sunday (11:00a – 5:00p)
Email: pharmacy@okhca.org OHCA Website: www.okhca.org
PA Criteria: www.okhca.org/providers/rx/pa PA forms: www.okhca.org/rx-forms

January 14, 2011

All ADHD Medications for Children Under Age 5 to Require Prior Authorization
Effective January 24, 2011, medications for treatment of attention deficit hyperactivity disorder (ADHD) prescribed for children under age five will require a “second opinion” prior authorization. These prior authorizations will be reviewed by an OHCA-contracted pediatric psychiatrist. The details of the second opinion process are outlined below:

1) Prescriber gives member a prescription for an ADHD medication.
2) Member brings the prescription to the pharmacy, where a prior authorization form is initiated.
3) Prior authorization form is sent to the prescriber to complete the prescriber section of the form. (The prescriber should include diagnosis for the prescribed medication and other clinically relevant diagnostic information, including treatment history if known.)
4) Prior authorization form is faxed to OHCA pharmacy prior authorization unit.
5) Pediatric psychiatrist reviews submitted information.
6) Responses are faxed back to pharmacy and prescriber.

In order to minimize delays for patients, physicians can fill out the prescriber section of the prior authorization form and send it with the patient, along with the prescription. This will allow the patient’s pharmacy to complete its section of the form and fax the prior authorization request directly to the prior authorization unit. PA forms are available for download at www.okhca.org/rx-forms. (Requests should be submitted on form Pharm-4.)

The OHCA prior authorization unit will fax a response to the request within 24 hours of receipt. For assistance with any questions you may have regarding a patient’s prior authorization, please contact the OHCA Pharmacy Help Desk at (800) 522-0114, option 4, or (405) 522-6205, option 4.

Holiday Hours
OHCA offices, including the OHCA Pharmacy Help Desk and Prior Authorization Unit, will be closed on Monday, January 17th for Martin Luther King Jr. Day. We will resume normal hours of operation on Tuesday, January 18th.

We appreciate the services you provide to Oklahomans insured by SoonerCare.